

# Cat Utopia Resort Indemnity Form

## Conditions of Boarding

1. All cats MUST have been fully vaccinated with the yearly booster of F3 up to F5 at least 2 weeks prior to boarding to ensure they have adequate coverage. For the health and safety of all cats within our establishment, we reserve the right to decline your cat's admission should the vaccination not be done according to our policies. The owner must present a veterinary certificate to Cat Utopia Resort on or prior to arrival.
2. All cats over 6 months of age are to be de-sexed.
3. Cat Utopia Resort reserves the right at their discretion to refuse entry and/or admission of any animal(s).
4. The full period booked will be charged and must be paid in full at time of check-in.
5. Boarding rates are charged per "human motel day basis" according to the Fees Schedule and a day charge of your selected accommodation will be applied for any animal checking out after 11am. Checkout before 11am no charge, subject to variation without notice.
6. The Owner specifically declares sole ownership of the pet and declares that all information in regard to their pet(s) provided by them at or prior to admission is true and accurate.
7. The owner agrees to pay all costs and charges for special services.
8. Should the pet require veterinary attention whilst in the care of Cat Utopia Resort, every effort will be made to contact the owner prior to seeking veterinary advice. However, even if contact is unable to be made, the owner will be liable for all veterinary expenses incurred by their pet. The owner also agrees to pay all costs/charges for boarding, any requested special services and any unforeseen veterinary costs incurred by the pet during the time the pet has been in the care of Cat Utopia Resort. I/We authorise such operation and the administration of an anaesthetic provided that such treatment is administered by a fully qualified veterinary surgeon.
9. I agree that my cat/s shall not leave Cat Utopia Resort until all fees owing have been paid in full by the owner.
10. I agree that if I do not collect my cat/s from Cat Utopia Resort within 14 days of the date on which my cat is due to depart Cat Utopia Resort reserves the right to make necessary arrangements considered appropriate in the circumstances in Cat Utopia Resort's discretion.
11. Any outstanding monies owing to Cat Utopia Resort will be passed onto our debt collectors for recovery and any additional charges that Cat Utopia Resort incur will be added onto the total amount outstanding.
12. Under no circumstances is Cat Utopia Resort, or its employees or agents held responsible for paralysis tick, cat flu, illness, fleas, injury, death, loss or damages of any kind whatsoever that may occur to any animal staying at Cat Utopia Resort.
13. If for any reason we feel that your senior cat/s requires old age care then it will be implemented at the owner's expense. This is in the best interest for your cat/s health and wellbeing.
14. I agree to advise Cat Utopia Resort 24 hours prior to the date of the cat/s departure if changes are made to the date of departure. If changes have been made to the departure date or if the client fails to return by the due date given, the same type of accommodation is not guaranteed.
15. If worms, fleas, knots or special needs are detected during your cat/s stay, Cat Utopia Resort will treat and charge accordingly and this will be payable prior to your cat/s departure. Please note that this is in the best interest of your cat/s health and wellbeing.



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- 16. If your cat's flea prevention expires whilst staying at our facility your cat will have flea prevention re-applied and this will be charged to your account accordingly.
- 17. The owner acknowledges that the signing of this contract shall create a lien over the animal in favour of Cat Utopia Resort which shall continue to exist whilst ever monies remain owing pursuant to the contract.
- 18. A pedicure / nail clip is compulsory for all cat's boarding . We ask that this is done only a week before boarding to avoid Cat Utopia staff having to re-do and a charge being added to your account. If you are unable to clip your cat's nails, we are able to do this for a charge of \$10 per cat. If we find your cat's nail clip is not sufficient, we will clip your cat's nails and this will be added to your account. For long term boarders we require all cats to have their nails clips done every month. This will be done and added to your account.
- 19. All cats entering Cat's Utopia Resort must be in an escape proof carry cage.
- 20. Prescription food (dried and moist) must be supplied by owner and labelled with surname and cat/s name.
- 21. Medication must be labelled with surname and cat/s name. Written instructions for medication by Veterinarian and enough medication to last your cats stay.
- 22. Emergency contact person and contact number must be provided at check in.
- 23. All Customers must provide current drivers license or similar photo identification.

Please provide advice on any MEDICAL CONDITIONS/PROBLEMS pertaining to your cat/s health which we should be aware of (current and past history).

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Has your cat been sick with either vomiting or diarrhoea in the last month?    Yes    No

Has your cat ever had runny eyes or sneezing or cat flu in its lifetime even as a kitten?    Yes    No

Has your cat been to the vets in the last month for an illness?    Yes    No

If yes please provide reason: .....

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Is your cat currently on any medication?    Yes    No

Reason for medication: .....

MEDICATION INSTRUCTIONS: .....

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By signing below you have read, understand and agree to the terms of boarding at Cat Utopia Resort. This Indemnity Form covers current and all future bookings with Cat Utopia.

Date: ..... Full Name:..... Cat/s Name:.....

Signature: ..... Date: .....